

MAY 27 2004

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE THE APPLICATION OF:

McCormack et al.

Serial No: 09/815,323

Filed: March 22, 2001

FOR: Provision of Media Content to Telephony
Callers On-Hold

) Examiner: William J. Deane, Jr.

) Group Art Unit: 2642

) Customer number: 23644

I hereby certify that this correspondence is being transmitted to
the above - identified examiner at the United States Patent and
Trademark Office (USPTO) 72-9315 on May 27, 2004
Name of person signing Jennifer L. Ramirez
Signature [Signature]RESPONSE TO FINAL OFFICE ACTION OF MARCH 23, 2004Honorable Director of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the examiner's further and final office action dated March 23, 2004, it is requested that the application be amended as follows: